



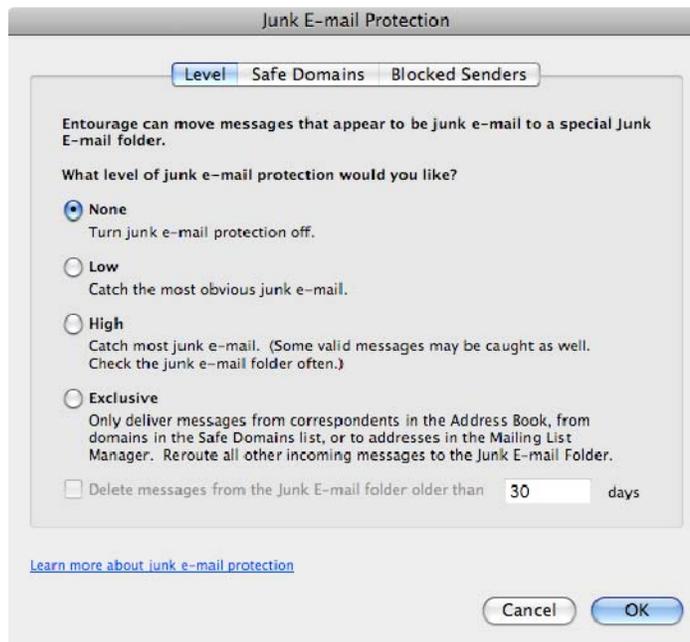
How to Turn Off the Junk Filter in Entourage 2008

Entourage 2008 customers using the Aggressive or Regular Quarantine Proofpoint filtering option are advised to turn off Junk Mail Filtering.

If you are unsure which Proofpoint policy you have selected, please read the document at <https://www.odin.lmit.com/nomad/proofpoint/ProofpointPolicies.pdf>

To turn off the Junk Filter in Entourage 2008, perform the following steps:

1. Open Entourage 2008.
2. Click **Tools** from the menu bar
3. Scroll down and click **Junk E-mail Protection**.
4. Select the radio button that says “None”.



5. Click **OK**

Additionally, it is advisable to turn off Junk Mail Filtering on the server, which can be done through Outlook Web Access (OWA) at

<https://www.odin.lmit.com/nomad/documents/TurnOffJunkFilterOutlookWebAccess.pdf>