

From: Carter, Kelly M (HQ-LM020)
Sent: Wednesday, August 22, 2012 7:23 AM
Subject: New HITSS Contract - Phase-In Resumed

IT POC's and HITSS Task Order Owners:

I am pleased to announce that the GAO protest filed on the Headquarters IT Support Services (HITSS) contract has been withdrawn and we are now able to resume our Phase-In activities with Digital Management, Inc. (DMI).

Phase-In of the new contract will resume this week and will end on September 30, 2012. DMI's Phase-In Manager is Guy Tomlinson, and he has a temporary office in the ITCD suite. During the Phase-In period, InDyne, as the incumbent, will continue to be responsible for planning and management of information systems, life-cycle support for applications and information systems, operation of the HQ Data Center, systems engineering and integration, IT security, and customer support. DMI will focus on preparing to assume full contract responsibility on October 1, 2012.

My organization will continue to be fully engaged to ensure a smooth contract transition. Joan Verbeck will continue to serve as the COTR of the new HITSS contract. Additionally, she will serve as the ITCD Phase-In Manager. Debbi Martin-Edwards is Joan's alternate for both roles. If you have any transition concerns, please contact Joan on x1477 or Debbi on x4737.

For those organizations that currently have a task order with HITSS and plan to continue the work under the new contract, the task order renewal process has already begun. DMI has received all task statements and will resume discussions with the task order owners this week so they can understand your requirements and develop a task proposal. If you did not meet with the DMI team before the protest period, you should expect a call or e-mail from them in the next couple weeks. The expectation is to have all tasks orders finalized on or before October 1.

ITCD is excited to move forward with DMI and we look forward to five successful years with this team. We will be introducing their management team to you in the coming weeks, and we will do everything we can to help DMI be successful in bringing top level IT services to NASA Headquarters.

Let me know if you have any questions. Thank you very much for your continued support.

Kelly

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